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SEP 22 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No. : 09/931,358
Applicant(s) : RUSSELL CHARLES DODD
Filed : August 16, 2001
Title : CUSTOMIZED CUSTOMER PORTAL
TC/A.U. : 3627
Examiner : Andrew J. Fischer
Conf. No. : 3584
Docket No. : 8677

RESPONSE UNDER 37 CFR § 1.111

Mail Stop Amendment
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

INTRODUCTORY REMARKS

This paper is responsive to the Office Action mailed on June 22, 2004 (Paper No. 16). Please reconsider the application in light of the following remarks.

Remarks begin on page 2 of this paper.